



The Town of Barnstable

Department of Public Works

382 Falmouth Road, Hyannis, MA 02601
508.790.6400



Daniel W. Santos, P.E.
Director

Robert R. Steen, P.E.
Assistant Director

November 13, 2024

Dear Hyannis Water System Customer,

We've recently reviewed Town records and created an inventory identifying the material of all water service lines within our system, as required by the United States Environmental Protection Agency (EPA). During the records review your service line was identified as containing either galvanized or unknown materials and because of this classification, the Massachusetts Department of Environmental Protection (Mass DEP) and the EPA have directed us to provide you with the attached notification letter. The notification letter includes detailed information and warnings specifically required by the EPA about your water service line potentially containing lead materials, which we understand may be concerning for our customers.

We would like to clarify however, that while the letters do correctly state that the water service lines identified by these classifications have may potentially contain lead, this is not necessarily guaranteed to be the case. **To date, HWS is unaware of any lead water service lines within our system, and we have historically removed and replaced them upon discovery within the public right of way.**

HWS' next steps for continued compliance will include development of a plan to replace all identified galvanized water service lines within the right of way and efforts to determine the materials of all unknown water service lines. We will continue to provide you with information related to your service line as the project progresses. If you have any questions, please contact us by email at Hyanniswater@Town.Barnstable.ma.us or phone at (508)-775-0063.

Sincerely,

Hans Keijser
Supervisor, Hyannis Water System
Town of Barnstable